

May 15, 2020

Dear Beatitudes Families,

We've made it through another week! Many states in America are beginning a phased-in economic re-opening, including Arizona. Arizona Gov. Doug Ducey announced the beginning stage of Arizona's re-opening and many restrictions have been lifted, albeit with increased protocols for social distancing and infection control. Gov. Ducey and the Centers for Disease Control and Prevention have also stated that vulnerable people should continue to shelter in place. With that guidance and guidance from state and federal authorities, Beatitudes Campus will continue to maintain our external lockdown, which is the best tool we have right now to protect our residents.

We do understand the ramifications of the lockdown action, so we have decided to ease some of the restrictions we had in place within the campus. We are going to allow residents to congregate in groups – no more than six people together outside and no more than three people congregating inside – as long as the groups are socially distanced and all people must wear masks. Hopefully, easing this restriction will bring together some very needed engagement with others. We still will maintain our restrictions on leaving the campus and on visitation. Residents may leave campus for essential visits only (healthcare and banking). If a resident leaves the campus for a non-essential reason, they will be self-quarantined for 14 days. All other restrictions remain in place, such as food delivery only, essential caregiver visitation only, package delivery only. I told you last week that we are working on “peeling back the onion,” and we anticipate slowing offering service and amenities (housekeeping, fitness center, etc.) on campus in the very near future, but only when we are satisfied that social distancing and infection control can be maintained. Of course, due to federal and state regulations, our Health Care Center and Assisted Living areas remain on lockdown.

Many of you have asked for an update on the situation with the contract therapist who tested positive for COVID-19. The therapist remains asymptomatic and is awaiting the results of a second COVID-19 test. He has not returned to the campus. None of the 15 Beatitudes residents have experienced COVID-19 symptoms and we are monitoring them daily. The Maricopa County Department of Public Health was notified of this exposure and their recommendation was that no one receive a COVID-19 test unless they are showing symptoms of the disease. The five Independent Living residents who were exposed are now out of quarantine. One Independent Resident who went to a personal health care provider to get screened, received negative results of a COVID-19 test.

This situation brings to light the subject of COVID-19 testing. Beatitudes Campus and our state and national professional organization, Arizona LeadingAge and LeadingAge National have tirelessly advocated for more testing across the board for our residents and staff. Gov. Ducey mandated that the Arizona Department of Health Services to test staff and residents of 147 long-term care facilities in the state. We, of course, have been very involved in that effort. Today, we were informed that testing has been approved for residents and staff in our entire Health Care Center and will be conducted in the



next two weeks. Residents will receive the COVID-19 detection test, and staff will receive the COVID-19 antibody test, followed by the COVID-19 detection test one week later. This is a major victory in our battle for testing, but we are still strongly advocating for testing throughout the campus for residents and staff.

On behalf of our residents and staff, I want to thank you for participating last weekend in our Mother's Day video. I hope you had an opportunity to watch it. We played it three times on our Community Channel and it is now posted to the Beatitudes Campus YouTube station <https://bit.ly/3fSeSMW>. When I watched it – all 47 minutes – I was so humbled and inspired by the messages and the love. Thank you for your enduring support of Beatitudes Campus during these past nine weeks. The COVID-19 health crisis has changed the way we do business, the way we interact with your loved ones, and the way that we serve our residents. Your videos, cards, letters and emails of support have served as an inspiration to all of us. You are the glue that keeps us bound to our mission of service to older adults. You are the foundation of the Beatitudes Strong team! Thank you.

Be safe and be well.

My best,

A handwritten signature in black ink that reads "Michelle L. Just". The signature is written in a cursive, flowing style.

Michelle Just, President and CEO