

July 14, 2020

Dear Beatitudes Families and Residents,

I have pledged since the beginning that I would be transparent and let you know what is happening at Beatitudes Campus. With some suggestions, the letter will give an update on Virginia G. Piper (EMS/Early Memory Support) separately from that of Plaza View Assisted Living.

Virginia G. Piper (EMS/Early Memory Support located on 2<sup>nd</sup> floor of Healthcare Center

On Monday July 13, 2020, an employee in Virginia G. Piper neighborhood tested positive for COVID-19. The employee remains without symptoms and worked last on July 12, 2020. The employee wore a gown, N95 mask, face shield, gloves and protective head cover on their last day of work to minimize risk of spread of COVID-19. The residents on the floor who are COVID-19 positive are now all asymptomatic. We have their primary care physicians doing a follow-up visit this week, as most of the residents who tested positive have completed their 14-day isolation period.

To date, we have had twelve residents and six staff members test positive for COVID-19. Ten residents are scheduled to come off isolation and two staff members are scheduled to return this week after meeting state and federal guidelines. We did have a resident who was sent out to the hospital back on June 24, 2020 and returned to the 3<sup>rd</sup> floor of the Health Care Center who declined quickly and succumbed to COVID-19 over this weekend. Our hearts are heavy with the passing of our resident and our prayers go out to their families.

Due to the nature of the virus and the many unknown things about it, residents will remain in their rooms and staff will continue to don personal protective equipment described above. Activities and communal dining continue to be suspended at this time. In room activities are being done by staff and Life Enrichment on a 1:1 basis. We do have the ability to do video conferencing, but it is by appointment. Please call 602-433-6164 to schedule availability.

Plaza View Assisted Living

We are still waiting for Arizona Department of Health Services to conduct testing for the rest of the residents who live in Plaza View Assisted Living. At this time, there are no Plaza View employees or staff showing any signs and symptoms of COVID-19 and we DO NOT have any COVID-19 positive residents in Plaza View. Our only employee who tested positive in early June has returned to work this week after meeting state and federal guidelines. Residents are required to wear masks or face coverings while outside their rooms. Staff members are required to wear masks or face coverings while on campus. Residents who go on essential appointments are required to self quarantine for 14 days. Symptom checks and temperatures are checked twice daily for staff and residents with proper disinfecting of equipment in between use.



For precautions, all of our residents in Plaza View are encouraged to stay in their rooms. There is no communal dining at this time. Activities will be suspended except for in room activities. There were a limited number of people playing Bingo in the activity room downstairs, but with the number of COVID-19 positive people throughout the state of Arizona, it has been suspended until further notice. The dedicated Assisted Living area in front of Plaza View will remain open since it is an outdoor area and residents are monitored to ensure proper social distancing and masking.

We understand these are difficult times for residents and their families and staff. We encourage calling your loved ones while the visitation restrictions are in place. We have access to two Android tablets to be able to do video conferencing. Please call 602-433-6144 to schedule video conferencing with your loved one. Due to the high demand of video conferencing, it is only available by appointment Monday through Friday.

Beatitudes Campus is currently undergoing a testing "blitz" as mentioned in Michelle Just's letter on July 1, 2020. We believe the testing is the pillar of containing the spread, particular in surveilling the individuals who are pre-symptomatic and asymptomatic. It leads to quicker identification of cases, quicker treatment for those testing positive and immediate quarantine or isolation to prevent the spread of the virus. Early testing also helps with contact tracing. We are doing an all-employee PCR COVID-19 testing (viral nose swab test) today, Tuesday, July, 14, 2020.

Thanks to all of you for standing by the campus during this uncharted and unfamiliar terrain. We are all in this together. The safety of our residents and our staff are the most important priority we have as a campus, and we couldn't do it without your support. It's been a long road, and a hard one, particularly for residents and families. Thank you for understanding and supporting the campus. We send a speedy recovery for our residents, families, and staff. Please stay tuned for any updates.

Please remember to email [BeWell@BeatitudesCampus.org](mailto:BeWell@BeatitudesCampus.org) for any concerns or questions you may have. Stay safe. Stay well. We are still Beatitudes Strong!

My best,

A handwritten signature in black ink, appearing to read "Zeus del Rosario".

Zeus del Rosario  
Director of Assisted Living and Early Memory

A large, handwritten signature in black ink, appearing to read "Cheryl Knupp".

Cheryl Knupp  
Sr Vice President, HR and Health Services