

July 27, 2020

Dear Beatitudes Families and Residents,

Good evening. I hope this letter to provide some clarity about the status of our residents in the Virginia G. Piper (Early Memory Support) and Plaza View Assisted Living. I have promised to be transparent in all that is happening at the campus in these two areas.

Virginia G. Piper (EMS/Early Memory Support) located on 2nd floor of Health Care Center

Between the dates of July 22-July 25, 2020, we had retested the residents on EMS who had negative results during the first round of testing for COVID-19. On July 23, 2020, we also retested our staff during our weekly testing. As of today, we received two positive test results for employees and two positive results for residents. All four individuals are asymptomatic. We have been able to keep residents mostly isolated in their rooms and employees have been using PPEs, but due to the nature of the cognitive deficits the residents have in EMS, especially in the evening, this becomes challenging. To help mitigate the spread of COVID-19 to the residents remaining on the unit, the two positive residents have been transitioned upstairs to the 3rd floor into the Isolation Unit to complete their isolation period. The staff who tested positive are in isolation in their homes and their last day worked was Friday July 24, 2020.

To date, we have had a total of thirteen residents and nine staff members test positive for COVID-19. We will continue testing our employees on a weekly basis until further notice. Due to the nature of the virus and the many unknown things about it, residents will remain in their rooms and staff will continue to don personal protective including N95 masks, face shield, gown, gloves, and hair cover. Activities and communal dining continue to be suspended at this time. In room activities are being done by staff and Life Enrichment on a 1:1 basis. We do have the ability to do video conferencing, but it is by appointment. Please call 602-433-6164 to schedule availability.

Plaza View Assisted Living

Arizona Department of Health Services has sent out a survey that was due today asking the number of residents and staff that need to be tested. Knowing they received this data from me today, it is possible that they will be testing residents soon, but unfortunately there is no time frame yet at this time. We continue to test our Plaza View staff on a weekly basis as well and we do not have any positive results from the testing on July 23, 2020. No residents in Plaza View have shown signs and symptoms to warrant COVID-19 testing at this time, but we continue to closely monitor all the residents. Residents are required to wear masks or face coverings while outside their rooms. Staff members are required to wear masks or face coverings while on campus. Residents who leave campus to go to essential appointments are required to self-quarantine for 14 days. Symptom checks and temperatures are checked twice daily for staff and residents with proper disinfecting of equipment in between use.



For precautions, all our residents in Plaza View are encouraged to stay in their rooms. There is no communal dining at this time. Activities are suspended except for in-room activities. We did have a limited number of people playing Bingo in the activity room downstairs, but with the number of COVID-19 positive people throughout the state of Arizona, it has been suspended until further notice. The dedicated Assisted Living area in front of Plaza View will remain open since it is an outdoor area and residents are monitored to ensure proper social distancing and masking.

We understand these are difficult times for residents and their families and staff. We encourage calling your loved ones while the visitation restrictions are in place. We have access to two Android tablets to be able to do video conferencing. Please call 602-433-6144 to schedule video conferencing with your loved one. Due to the high demand of video conferencing, it is available by appointment Monday through Friday. We recommend that you install Zoom on your device to increase efficiency for video conferencing.

Thanks to all of you for standing by the campus during this uncharted and unfamiliar terrain. We are all in this together. The safety of our residents and our staff are the most important priority we have as a campus, and we couldn't do it without your support. It's been a long road, and a hard one, particularly for residents and families. Thank you for understanding and supporting the campus. We send a speedy recovery for our residents, families, and staff. Please stay tuned for any updates.

Please remember to email BeWell@BeatitudesCampus.org for any concerns or questions you may have. Stay safe. Stay well. We are still Beatitudes Strong!

My best,

A handwritten signature in black ink, appearing to read "Zeus del Rosario".

Zeus del Rosario
Director of Assisted Living and Early Memory

A large, stylized handwritten signature in black ink, appearing to read "Cheryl Knupp".

Cheryl Knupp
Sr Vice President, HR and Health Services