

## VISITATION GUIDELINES FOR REOPENING FOR BEATITUDES CAMPUS

### PLAZA VIEW ASSISTED LIVING & PIPER EARLY MEMORY SUPPORT

#### (Revised 10.1.2020 – Guidelines Subject to Change)

**Statement:** With guidance from Arizona Department of Health Services (AZDHS), LeadingAge, and CDC, visitation will be phased with benchmarks in the following areas: Community Spread, Percent Positivity, and Population with COVID-19 like-illness. Beatitudes Campus has created visitation guidelines to best serve our residents, their families and our staff and to maximize infection control based on Beatitudes Campus staffing and the layout of the Campus. National Standards have been set forth by the Coronavirus Task Force with three different thresholds that will define visits. Visitors have been defined as visitors and Designated Essential Visitors (DEV). These National Standards are similar to traffic lights and is outlined below.

Benchmarks	Minimal	Moderate	Substantial
Cases	<10 cases/100,000	10-100 cases/100,000	>100 cases/100,000
Percent Positivity	<5%	5-10%	≥10%
COVID Like Illness	<5%	5-10%	>10%

Community Spread Level	Limited Outdoor Visitation	Limited Indoor Visitation	Symptom Screening of all Visitors	Cloth Face Covering Required	Physical Distancing (6 feet)
Minimal	X	X	x	X	x
Moderate	X	N/A	x	X	x
Substantial	N/A	N/A	N/A	N/A	N/A

As depicted by the data above, visitations will take place during “Minimal” and “Moderate” status. During “Substantial” status, visitations would be halted until status returns to “Moderate” or “Minimal”. A compilation of COVID data over a two-week period defines visitation status. Requirements will need to be met before scheduled visitation can occur as listed below.

**Requirements:** Requirements for visitation at Plaza View Assisted Living and Piper Early Memory Support may be allowed if the following conditions are met for those who are not designated essential visitors:

- The visitor presents a NEGATIVE COVID-19 test via Polymerase Chain Reaction test (PCR) to Beatitudes less than 48 hours old. A NEGATIVE COVID-19 Antigen test less than 48hrs old will be accepted but it is not the test recommended as it is less accurate than the PCR.
- The visitor remains on isolation in between the time of testing and the scheduled visit and remains free from symptoms. An attestation will need to be signed prior to scheduled visit.
- Beatitudes Campus limits contact with others as much as possible including in a dedicated visitation space.
- Beatitudes Campus requires approved mask-wearing. Visitors must provide their own mask and cannot be a handkerchief, bandana, neck gaiter, or vented face covering. An N95 or surgical mask or three-ply cloth mask are recommended.
- Beatitudes Campus requires hand sanitizing prior to the scheduled visit.
- Approved scheduled visitor must sign visitor log maintained by Beatitudes Campus in Plaza View lobby for contact tracing purposes.
- Beatitudes Campus institutes enhanced cleaning and sanitation of visitation spaces.
- County specific, public health benchmarks fall within the “Moderate” or “Minimal” spread category in all three benchmarks for two weeks.
- Beatitudes Campus has processes/policies in place prior to the start of visitation.

**Process:** The following will be the process for family visits. This does not pertain to designated essential visitors.

- Visits will be scheduled by the assisted living management team and will be by appointment only. If anyone shows up unannounced and is not on the schedule, they will be scheduled for a future visit.
- Only one visitor per visit and only one visit per day lasting 15 minutes or less.
- The outdoor visitation area will be located between the Welcome Center and Plaza View just south of the Bocce Ball Court. The indoor area (when metrics allow) will be the Plaza View Lounge.
- There can be no physical contact, as social distancing must be maintained at all times.
- Visits will be monitored by staff from a distance to allow privacy and to ensure social distancing is maintained at all times.
- If at any time, the following processes and stipulations are not followed, the visit will end and future visits may be restricted.
- Visitors may park at any open parking area in the Plaza View Visitor parking area and must enter into Plaza View from the east entrance.
- Upon entry they will be screened for symptoms and have temperature taken.

- After signing in and proper hand sanitizing, they will be escorted to the appropriate visiting area.
- We ask that you do not enter Plaza View earlier than five minutes prior to your scheduled appointment.
- Visitation hours, at this time, will be 8:00 am to 11:00 am, Monday through Friday.
- Visitor use of resident facilities/restroom is not allowed.
- There will be 15 minutes in between visits to allow residents to get to and from visitation area. This will help minimize unnecessary exposure to other residents and staff inside the building and it allows ample time for staff to sanitize before the next visit.
- Please remember again, that guidelines and procedures are subject to change to mitigate the risk of spread or as AZDHS alters guidance.

**Designated Essential Visitors (DEV):** Residents may assign a DEV that can visit between the hours of 8:00am-6:00pm/7 days a week. The following additional guidelines must be followed for DEVs.

- Residents MUST approve the DEV. In the event that the resident has a diagnosed cognitive impairment, the power of attorney may designate the DEV. Please note the resident shall have the discretion of their DEV and any visits.
- DEVs must provide Beatitudes Campus NEGATIVE Covid-19 test results prior to the visit in the same frequency mandated for those of direct care providers as listed below. PCR test is the gold standard and is the preferred method of testing. An antigen test will be accepted. We are currently in “MODERATE” requiring weekly tests.
  - Minimal (percent positivity < 5%): Monthly testing
  - Moderate (percent positivity 5%-10%): Once a week
  - Substantial (>10%): Twice a week
- The DEV must sign an initial attestation that states that the DEV will not attend large gatherings between testing and visitation.
- The DEV must adhere to screening protocol prior to being allowed on Campus.
- The DEV must be at least 18 years old.
- Appropriate masks must be worn at all times including while in the resident’s room.
- Social Distancing must be maintained at all times, including in the resident’s room.
- The DEV must stay in the room at all times unless they are taking the resident into the Salon or to a scheduled essential medical appointment. It is essential DEVs not take their loved ones around Campus as assisted living residents are constantly in the hallways, common areas and elevators. For infection control purposes, it is still important that we minimize unnecessary interactions between visitors and residents. We ask that if care staff or management is needed, DEVs call and we can meet them in the resident rooms.
- Beatitudes Campus requires hand sanitizing before and after visits.
- Beatitudes will maintain a visitor log for contact tracing purposes.

- For residents that have roommates, a designated area will be provided for visits. In the event there are multiple visitors at the same time, visitations will be limited to 30 minutes per visitor.
- Meals may be shared in the resident room. If your loved one typically shares a meal with another resident, the other resident will not be permitted to be in the room while the DEV is present. Please remember that meals ordered from the restaurants on Campus are delivered to the building free of charge. The DEV may not pick their food up from the restaurant.
- There is no use of resident facilities/restrooms.

Visitations will commence on Thursday, October 1, 2020. To add yourself as a DEV please email [AHernandez@beatitudescampus.org](mailto:AHernandez@beatitudescampus.org) and [zdelrosario@beatitudescampus.org](mailto:zdelrosario@beatitudescampus.org) or call 602-433-6144. Once we confirm with your loved one we will send you a confirmation email. Please use the same information to schedule a visitation if you are not the DEV. You will receive an email confirming your appointment. Covid-19 results can be emailed or can be faxed to 602-335-8479.