

November 6, 2020

Dear Beatitudes Families and Residents,

I'd like to begin by saying thanks to all of you for standing by the Campus during this uncharted and unfamiliar terrain while COVID-19 plagues the world. There are ever-changing rules and regulations with the intent to keep residents and staff safe and it can be overwhelming to keep up with them. Through the ups and downs, we will continue to be transparent with you. It's because of this, I am letting you know from our weekly testing performed on Election Day, November 3, 2020, we had an isolated positive case. From 384 tests, all were negative but one, a housekeeper who has limited direct interaction with residents. This employee worked in Plaza View last week. We also found out today that one of the servers from the Dining team whose family member was currently out with COVID-19 tested positive on a separate test and is under quarantine. This employee has not worked in the past week. Our protocol for housekeeping keeps interaction minimal between housekeeping and residents. Our protocol is as follows:

- Housekeeping always tries to time the individual room cleaning to when residents step out. If the resident does not have plans to leave the room for the day, housekeeping asks residents if they wouldn't mind stepping out so they can clean. If the resident chooses to stay in their room during cleaning, the housekeeper spends minimal time within 6 feet from the resident. The times they may spend within 6 feet of the resident is when they pass the vacuum by them.
- Housekeeper will spend a majority of the time cleaning the resident rest room and disinfecting surfaces and door handles.
- Housekeeper will do some light straightening up as they take the trash out.
- Housekeeper then vacuums the room.
- The entirety of the cleaning is completed while the housekeeper is masked and gloved and housekeeper asks resident to mask up while they are inside their room.
- Housekeeper spends the rest of the shift repeatedly sanitizing high contact surfaces in the hallways and deep cleans the hallways and common areas if not in the resident's rooms.

The server who tested positive also had minimal interaction with the residents. Again, all servers are masked and gloved and as they enter the resident's room, they ask the resident to also don their masks. They come into the resident's room, maintain at least 6 feet distance from the residents while they take their meal order and exit the room. They then return to the room to distribute the resident's order. The dining team spends a total of approximately 2-3 minutes with residents.

At this time, we have no residents displaying any symptoms to think there was any spread. All departments that come into Plaza View are very fastidious in masking up and maintaining good hand hygiene to minimize spread of COVID-19. If we have any residents who may start displaying symptoms of COVID-19, our nurse Reggie or myself will test them on site and we will contact families directly if we do so. We are confident with staff weekly testing, that we were able to keep the spread of COVID-19 at Beatitudes and have early detection to be able to quarantine any isolated cases. The employees remain on isolation and we pray for a speedy recovery for them.

As the pandemic continues to increase throughout the United States, I pray that you stay healthy and remain diligent in staying safe. Please remember to email [BeWell@BeatitudesCampus.org](mailto:BeWell@BeatitudesCampus.org) for any concerns or questions you may have.

Stay safe. Stay well. We are still Beatitudes Strong!

Our best,



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