

February 12, 2021

Dear Beatitudes Families and Residents,

Good afternoon/evening all. After a difficult and long battle with the most recent COVID-19 outbreak in Plaza View, we have successfully completed 14 consecutive days of no new positives directly related to anyone who became positive. Our prayers are with those who lost loved ones during this time, and for those who are still on the road to recovery from COVID-19.

The source of the outbreak still is not able to be determined. We had three employees test positive (two in Early Memory Support and one in Plaza View, these were deemed all unrelated per Maricopa County review of our contact tracing) without symptoms during routine testing on 12/14/20 and two Plaza View residents test positive and both without symptoms during our first round of routine resident testing on 12/17/21. Since all in Plaza View were asymptomatic, we do not know if the staff member or the residents were exposed first and by whom. Once an asymptomatic positive has been introduced into a congregate setting, it may only be discovered by testing, which is our situation. Additionally, by the time the positive result was obtained there were numerous days which results in numerous points of contact and opportunities for exposure and spread. Quarantine was ordered on 12/17/21 once we had the two Plaza View positive residents from the same floor. It was at that point Maricopa County agreed with our determination that we had an outbreak. Please keep in mind, COVID-19 may show up positive from 2 to 14 days after exposure and we do not have the date of first exposure. We then saw an increased number of positive staff and residents which is expected in a congregate setting become positive with COVID-19. After an initial outbreak, it can take weeks for all of the positive cases to be known and then it becomes a snowball effect until all known positives have been identified. I would again like to reiterate that when we had Maricopa County and the AZ Department of Health Services do a virtual Infection Control inspection, they felt we were doing everything necessary to control and end the outbreak.

With completion of the 14-day Quarantine Protocol, we are allowed to resume COVID-19-modified activities and visitations. Health departments are currently in discussion on visitation guideline revisions to include vaccinated visitors, but at this time it is with their direction that we follow guidelines set forth in November 2020. At this time, outside non-designated essential visitors (DEVs) require COVID-19 negative results no later than 48 hours after the collection date. For DEVs, we must have two negative COVID-19 negative results per week. Essentially each COVID-19 negative is good for 72 hours, so COVID-19 tests do not overlap. We remind all visitors that all rules must be followed, including appropriate mask wearing at all times, staying in approved areas for visitors (DEVs must stay inside the resident room throughout the entirety of the visit unless they are escorting their loved one outside to the Assisted Living approved outdoor area ONLY), visitors are not allowed in the Bistro but may order delivery, and visitation hours must be upheld. The complete visitation rules are attached to the email and available on the campus website (<https://beatitudescampus.org/beatitudes-family/>, click on Visitor Guidelines and Forms). COVID-19-modified activities for residents will resume as well. We cannot allow any visitors on Tuesday, February 23, 2021 since we will be vaccinating staff and residents that day. At this time, governing health departments are still asking that off-campus visits should be for essential medical appointments only.



As a reminder, CVS, in partnership with Maricopa County Health Services (MCHS), administered Moderna vaccines to our Assisted Living and Early Memory residents on January 26, 2021. Those who received their first dose on January 26, 2021 will receive their second dose on February 23, 2021. Those who have not yet received their first dose, have not contracted COVID-19 and have recovered 14 days after symptoms will receive their first Moderna vaccination dose on February 23, 2021. The vaccination clinic will return on March 23, 2021 to finish the vaccination process. Please remember, experts state that there is a period of about 14 days after receiving the vaccine until the vaccine is at full strength to be able to fight off COVID-19.

As you can imagine, due to the increased workload and recent recovery from COVID-19, it may have been more difficult to reach the Assisted Living and Early Memory Support management team. Any critical changes in the condition of residents or any newly positive cases have been prioritized and you can be assured that we will be in direct contact with you immediately.

Thanks to all of you for standing by the campus, for being understanding, and for being with us during this pandemic. We truly appreciate you. Please stay tuned for more updates.

Please remember to email BeWell@BeatitudesCampus.org for any concerns or questions you may have. Stay safe. Stay well. We are still Beatitudes Strong!

My best,

A handwritten signature in black ink, appearing to read "Zeus del Rosario".

Zeus del Rosario
Director of Assisted Living and Early Memory

A handwritten signature in black ink, appearing to read "Cheryl Knupp".

Cheryl Knupp
Sr Vice President, HR and Health Services