

November 8, 2021

To Our Residents and Family Members:

Good afternoon:

We hope this communication finds you all well. We are reaching out today to inform you that, during our weekly COVID-19 testing for our staff, we unfortunately had a positive result with an employee who works in the Health Care Center. This individual worked their last scheduled shift on Saturday, November 6. This staff member tested negative during routine screening on Thursday, November 4, and is fully vaccinated. The employee is not having any symptoms at this time. The positive result has also been reported to the Maricopa Public Health Department per protocol. The employee has been removed from the schedule and will follow the quarantine period per Arizona Department of Health Services protocol.

With the community positivity rate still above 10% percent, we have been implementing the use of both face masks and shields for the past couple of months. We will now add the use of gowns to our PPE protocol. All of the residents in the Health Care Center have been tested and all tested negative for COVID-19. We will test again later this week and then twice next week or sooner if anyone presents with symptoms.

Our Human Resources Department has regular contact with staff who are out, and they will follow up regarding any symptoms that may present during the quarantine period. They will ensure employees are free of any symptoms before they are cleared to return to work.

At this time, family visits will be suspended except for those at end of life. We hope to be able to resume visits on or about November 23 pending testing outcomes. We appreciate your understanding with this.

We continue to follow Center for Disease Control and Prevention and the Centers for Medicare and Medicaid Services guidelines for infection prevention, hand washing, proper use of personal protective equipment, continued education for all staff, and guidance on how to protect themselves and each other when not at work and out in public settings. Screening of residents and staff continues.

As always, we appreciate your continued support through this pandemic.

Blessings,

Teresa Borton RN, Administrator/Director of Nursing

Matt Brogen RN Nurse Manger

Cheryl Knupp, Senior VP of Health Service & Human Resources