

January 11, 2022

Hello Beatitudes Family:

As this new year unfolds, we are full of hope that it will surround new levels of health and happiness for you and your loved ones. This is an especially challenging time as the Omicron variant emerges as the most transmissible of all since the beginning of the pandemic. It accounts for 98% of all the cases across the country. At the campus, we have found we are not immune to the pressures placed on our staff and residents, as well.

A family member informed us that they recently tested positive for COVID-19, so we tested all residents today in the Piper Residences neighborhood and found that we have four positive results. Although we are encouraged that national trends anticipate seeing fewer cases in upcoming weeks and months, COVID-19 is still presently quite real and we are committed to keeping you informed as well as taking proactive measures.

First, we are pleased to report that all of our cases are mild with few symptoms. Nonetheless, precautions need to not only remain in place, but also be heightened. Although visitations for non-infected residents can continue, all coming into the Piper Residences (early memory support) must not only be screened at the entrance of the building, but also wear a N95 or KN95 face mask as well as a face shield, the same as staff who work in Piper Residences.

We have stepped up our routine employee testing to twice per week for all employees. We are grateful for the COVID -19 vaccines available for staff and residents and continue to encourage all to receive them as well as boosters when they are eligible.

The Centers for Disease Control and Prevention and the Arizona Department of Health Services have identified that residents in settings like our campus continue to be the most vulnerable, so we are following their guidance regarding masks, face shields and we are screening each employee every day. Dining will continue to be restricted in the Piper Residences dining area to residents only.

The Plaza View assisted living building has no additional positives among staff or residents; no additional restrictions are necessary in that building. As a point of information, all positive rapid tests are confirmed through even more definitive PCR testing and any positive employees are not scheduled until the end of quarantine and confirmation of negative status.

If you are able to limit or defer your visits, it is appreciated, however we understand the impact that not seeing family or loved ones can have on residents. Please know that we are committed to do everything possible to keep them in touch and enjoy the therapeutic benefit of your contact. Just to reiterate, we continue to have the following measures in place:

- **Residents must wear masks when outside their rooms.** Even when there is an absence of positive cases, research has shown that people may be carrying the virus and have no symptoms. Masks help prevent spread of the virus.
- **Masks must be worn when going to a necessary medical appointment.** If you need a mask, please let a caregiver know.
- **Wash your hands or sanitize before leaving your room and after coming back in.** Please also use the alcohol based hand sanitizer located at the elevator entrance and at the entrance before and after going outside to prevent the spread of disease from any unknown contact with bacteria and viruses.

We so appreciate your patience, understanding and cooperation in helping keep our campus healthy.

Sincerely,

Kathy Deal-Sharp, LPN, Director of Assisted Living and Memory Care
Rodney D. Bailey, MSW, PhD, RHP, Senior Vice President

