

August 2, 2022

Greetings Beatitudes Family:

As you likely know, we are once again experiencing an increase in COVID-19 cases in Maricopa County. Unfortunately, we have eight new resident cases of COVID-19 in Plaza View Assisted Living. All of the residents are following our protocols and recovering in place. We will, of course, continue to monitor their health and provide support as they recover.

On Monday, August 1, all residents were tested and staff are testing prior to starting their shifts. At this time, we do not have any new cases of COVID-19 among our staff members. We will test residents again on Friday, August 5, and will continue to do so until we have no more new cases of COVID-19.

We remain vigilant to any new cases and will continue to monitor all residents and staff. In addition, the following measures are in place:

- **Residents are strongly encouraged to wear masks when outside their rooms.** Even when there is an absence of positive cases, research has shown us that people may be carrying the virus and have no symptoms. Masks help prevent spread of the virus. If you do not have access to a mask, please ask a team member for one.
- **If you do not feel well, please stay in your room and notify staff.** The most recent variant of COVID-19 often presents with mild symptoms like allergies or a cold. Please allow our team to test you before going out in public.
- **Wash your hands or sanitize them before leaving your room and after returning to your room.** Please also use the alcohol-based hand sanitizer located at the elevator entrance and at the Plaza View entrance before and after going outside. This will help prevent the spread of disease from any unknown contact with bacteria and viruses.
- **Our team continues to follow all applicable PPE requirements and to carefully sanitize all high-touch areas.** In addition, we are monitoring our staff for symptoms and will continue to test as necessary.

We know it is frustrating to have COVID once again in our building. We so appreciate your patience, understanding and cooperation in helping keep our campus healthy. Please let us know if you have any suggestions or questions, and please stay healthy.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Donna Taylor', with a stylized flourish at the end.

Donna Taylor, MBA, Chief Operating Officer

